



ARGUS Online™

Quick Start Guide



ARGUS Software: ARGUS Online Quick Start Guide

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Chapter 1

Getting Support

Getting support for ARGUS Online is easy. Support agents may be contacted via phone, e-mail or through arguszone.com. Listed below are the contact details and hours of operation:

Support Contact Information:

- **US/Canada:** 1 888-MyARGUS(692-7487)
- **Asia Pacific/Singapore:** +65 6411 2288
- **Japan:** 00531650404
- **Australia:** +612 9262 1332
- **North China:** 10800 6500 477
- **South China:** 10800 2652 492
- **Europe:** +44 (0) 20 8238 8345
- **All other please call:** +1 713 621 4343

Email: support@argussoftware.com

Hours of Operation:

- **Americas:** 7:30am to 6:30pm GMT-6 Monday to Friday, excluding USA public holidays
- **Europe:** 9:00am to 5:30pm GMT Monday to Friday, excluding UK public holidays
- **Asia/Pacific:** 7:00am to 7:00pm GMT+8 Monday to Friday, excluding Singapore public holidays

Product Information:

- info@argussoftware.com
- infoEU@argussoftware.com (Europe)

Chapter 2

Introduction

Welcome to ARGUS Online

Thank you for choosing ARGUS Online to access ARGUS applications. This new service allows you to run ARGUS applications remotely, from anywhere in the world.

This introductory guide provides essential information to set up and use the new ARGUS Online service.

NOTE: *The installation, use and application of the software is subject to the Terms and Conditions set out in the license agreement, and opening the package constitutes acceptance of these terms.*

For further information about licensing, installation and use of the ARGUS Online, please contact ARGUS Software. See [Getting Support](#) in Chapter 1.

For information about the use of ARGUS applications, please refer to the user documentation supplied with those applications.

Chapter 3

System Requirements

PC Requirements	
Memory	512 MB RAM
Processor	Pentium IV or Equivalent
Monitor	High-color display monitor with a resolution of at least 1024 x 768 pixels
Operating System Requirements	
<i>The following systems are supported:</i>	
Microsoft Windows XP	<p>If you are using Windows XP, either of these two updates must be installed: Windows XP Service Pack 3 or Windows XP Service Pack 2 with Terminal Services Client 6.1.</p> <p>Please use the links below to find details and download instructions from Microsoft: Windows XP Service Pack 3 http://www.microsoft.com/downloads/details.aspx?FamilyID=5b33b5a8-5e76-401f-be08-1e1555d4f3d4&DisplayLang=en</p> <p>Windows XP Service Pack 2 with Terminal Services Client 6.1 http://www.microsoft.com/downloads/details.aspx?FamilyId=6E1EC93D-BDBD-4983-92F7-479E088570AD&displaylang=en</p>
Microsoft Windows Vista	<p>If you are using Windows Vista, the Vista Service Pack 1 must be installed. This service pack allows you to connect to, and print from, the ARGUS Online applications. Please use the link below to find details and download instructions from Microsoft:</p> <p>http://www.microsoft.com/downloads/details.aspx?FamilyId=B0C7136D-5EBB-413B-89C9-CB3D06D12674&displaylang=en</p>
Microsoft Windows 7	
<p>NOTE: All downloads and updates are provided by Microsoft. ARGUS Software cannot take any responsibility for loss of data or equipment malfunction that may result from the installation of these updates. Please consult the appropriate Microsoft operating system documentation for any further information.</p>	
Microsoft	Microsoft .NET Framework 3.5
Browser Requirement	
Internet Explorer	Recommended Broadband Internet connection minimum speed of 1 Mb/s.
Firewall Requirements	
<p>A firewall is a key component of a computer system or network that blocks unauthorized access from outside the organization while allowing authorized communications to pass through.</p> <p>If your organization has a firewall between your computer system and the Internet, it may require an additional rule to be added to configure it for use with ARGUS Online.</p> <p>ARGUS Online requires outbound connections on port 3389 to IP Address 208.82.205.211.</p> <p>Please contact your IT department to check if this is required.</p>	

Chapter 4

Using ARGUS Online

Accessing ARGUS Online

Four ARGUS Online applications are available:

- ARGUS Valuation - DCF
- ARGUS Developer (North American Version)
- ARGUS Developer (European Version)
- ARGUS Valuation - Capitalisation

ARGUS Online applications are accessed through ARGUS Zone. To open an application:

1. Open a web browser and navigate to www.arguszone.com.
2. Log in using your ARGUS Zone user name and password.
3. Click the **ARGUS Online** tab at the top of the screen.



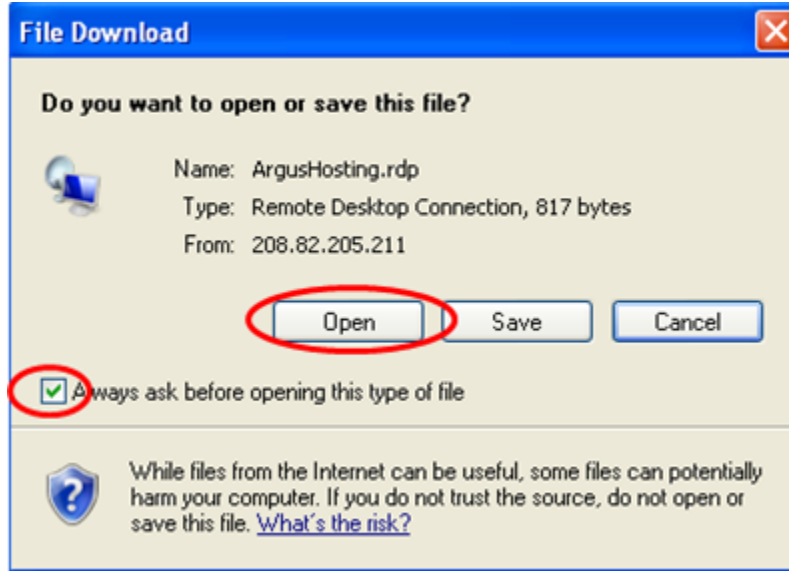
4. The application icons are displayed at the top of the page. Click the icon you wish to open.



Opening an ARGUS Online Application

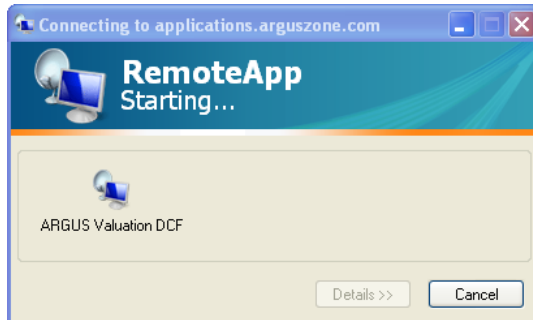
When you use an ARGUS Online application, two security dialog boxes will display to run the application: *File Download* and *RemoteApp*.

1. After clicking an application icon, a *File Download* dialog box displays asking if you would like to open or save a file. Click the **Open** button.

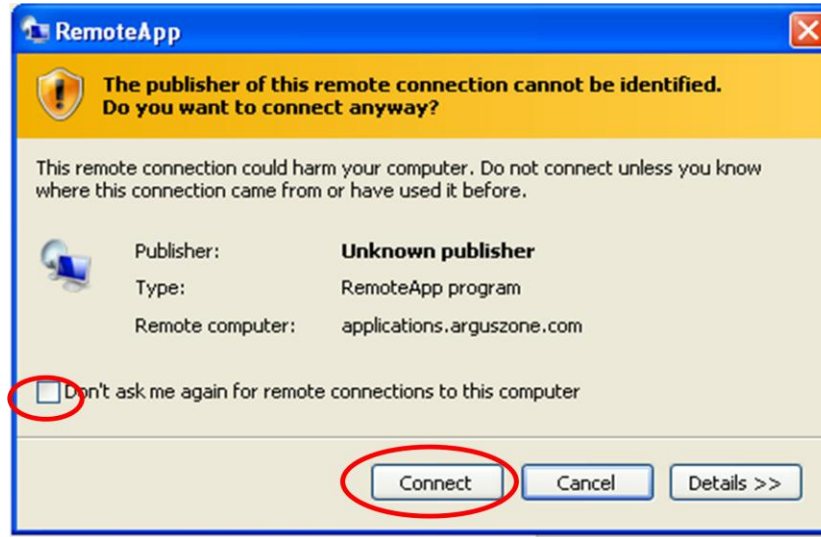


2. If you would like to avoid this step in the future, uncheck the **Always ask before opening this type of file** checkbox.

A small window displays alerting you that a remote application is being opened. No action is required with this window.



- Next, a *RemoteApp* dialog box asking you to confirm that you wish to open a remote connection to a remote computer will display. ARGUS online is accessed by connecting to a remote server. Click the **Connect** button.



- If you would like to avoid this step in the future, check the **Don't ask me again for remote connections to this computer** checkbox.
- A login window will display.

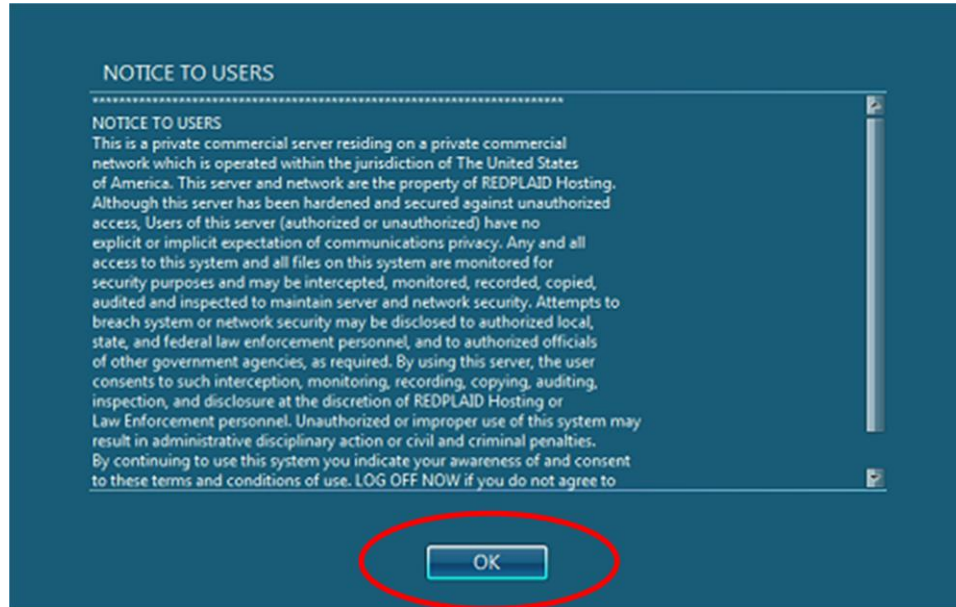
Logging in to the Application

- A new dialog box prompting you to enter your user name and password displays. In the *User Name* field, type **REALMDC** followed by your ARGUS Zone user name. For example, **REALMDC\johnsmith**. Type your ARGUS Zone password in the *Password* field.

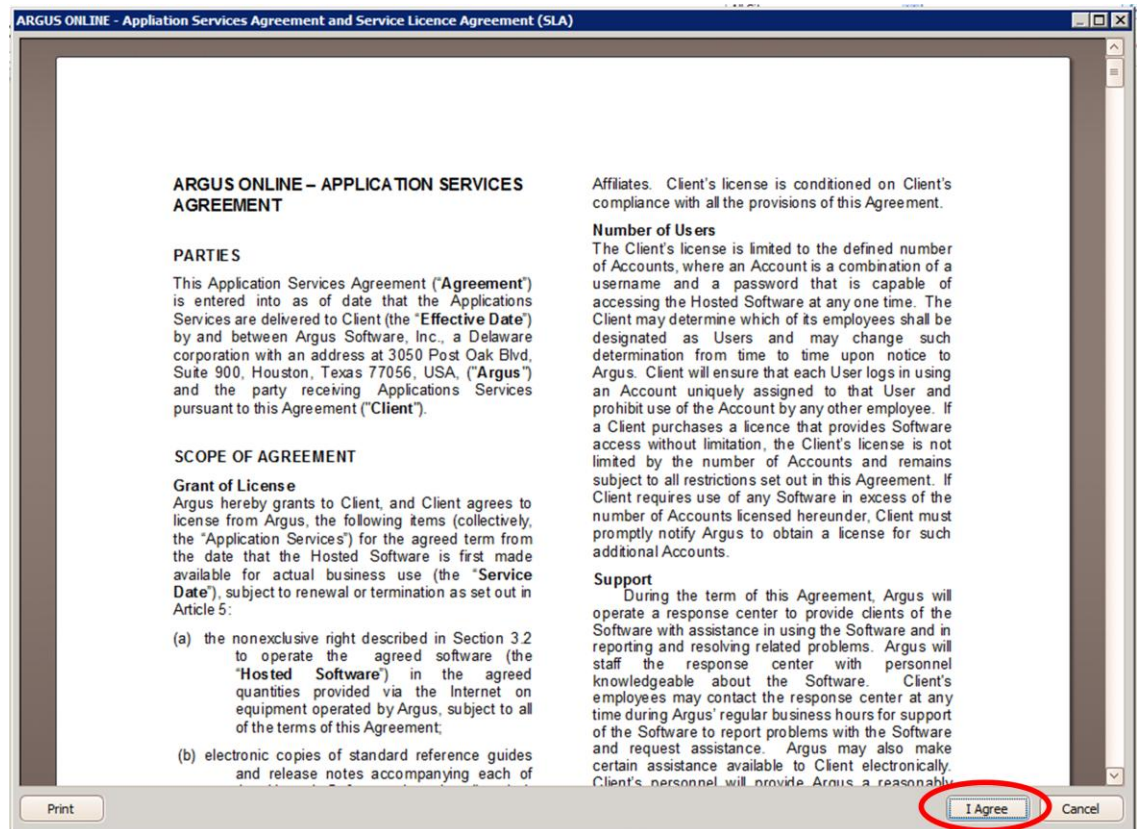


- Click the **OK** button.

A new window will display with a *Notice to Users* message. Review the message and click the **OK** button.



3. The *ARGUS Online – Application Services Agreement and Service License Agreement (SLA)* window displays. Review the information and if you agree with this, click the **I Agree** button.



4. The ARGUS Online application will now open.

Working With an ARGUS Online Application

ARGUS Online applications run on a hosting server. You may create new ARGUS files or open existing files using ARGUS Online applications.

Managing ARGUS Files

There are multiple places a file may be saved or opened in the ARGUS Online application:

- ARGUS Zone Collaboration Workspace (*recommended*)
- H:\drive
- Locally on your hard drive or local network drive

ARGUS Zone Collaboration Workspace

ARGUS Zone users with a full membership may create Collaboration Workspaces where ARGUS files may be stored, tasks assigned, and other collaboration activities can be managed.

IMPORTANT: *If you were not previously a full member, by purchasing ARGUS Online, you will receive full membership to ARGUS Zone. You will receive an email with a product key to enable your full membership. **Log in to ARGUS Zone and enter your product key to enable your full membership.***

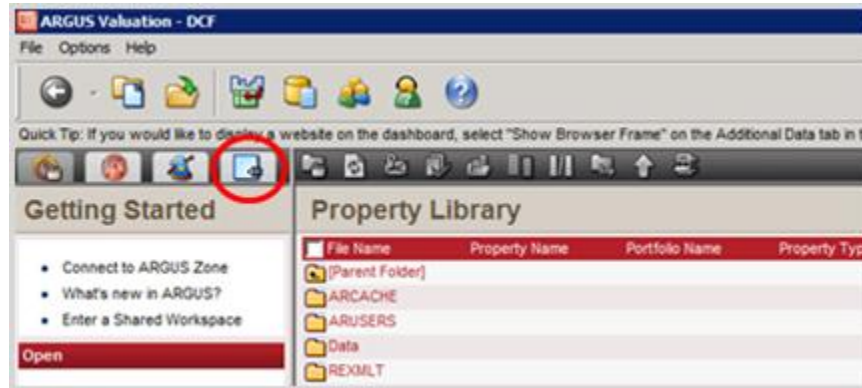
Accessing an Existing ARGUS DCF File

If you have an ARGUS file that you wish you open using ARGUS Online, it is recommended that you save your file to an ARGUS Zone collaboration workspace. This is the most efficient method of accessing and saving files.

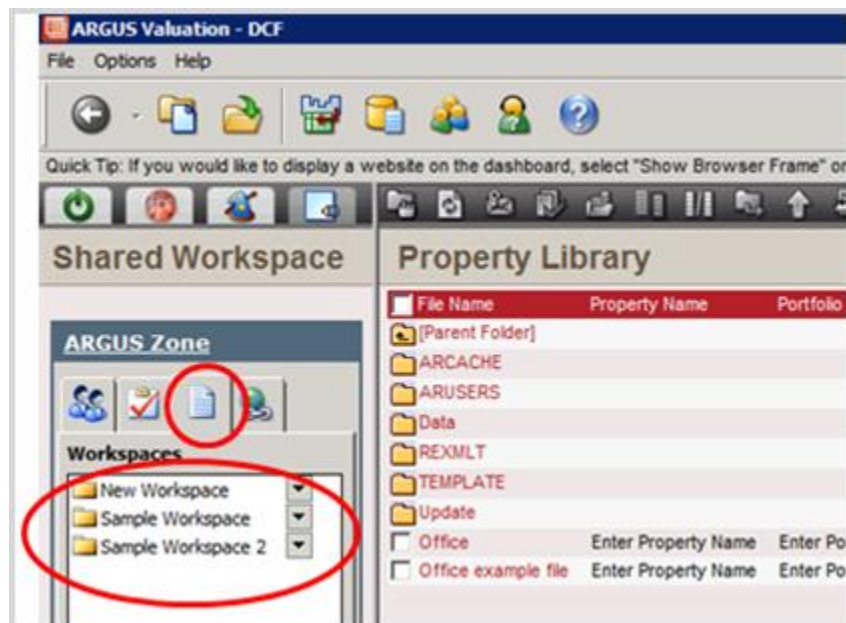
NOTE: *For more information on creating and managing Collaboration Workspaces in ARGUS Zone, please see the ARGUS Zone Quick Start Guide.*

Once you have saved your file to an ARGUS Zone Collaboration Workspace, you may open it directly from ARGUS Online. In the example below, we will open an ARGUS Valuation – DCF file.

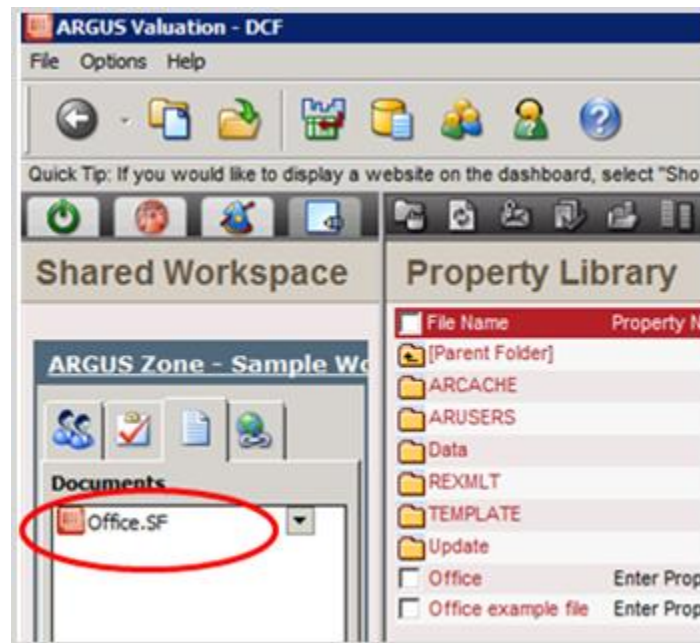
1. When you open ARGUS Online – ARGUS Valuation – DCF, a task pane is displayed on the left side of the screen. This task pane is the same task pane as the ARGUS Valuation – DCF application. Click the **Shared Workspace** tab to access your ARGUS Zone workspaces. **Note:** *If you have not logged in to ARGUS Zone, you will be asked to log in.*



2. Click the **Workspaces** tab to see a list of your workspaces. Select the workspace with the file you wish to open.



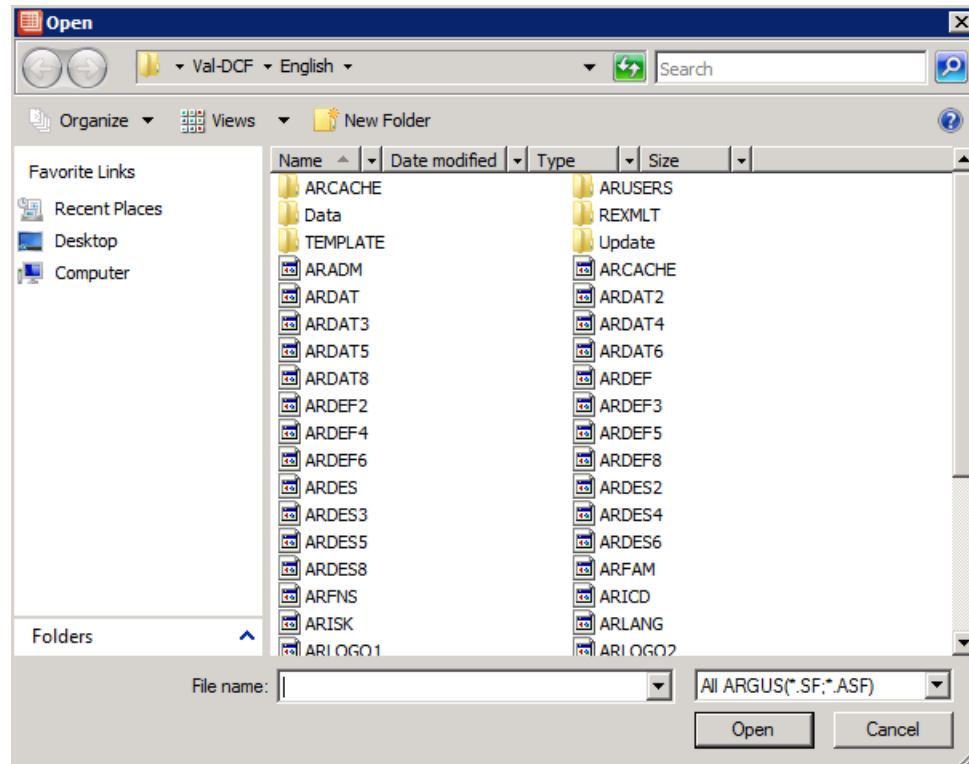
3. Click the file name you wish to open. This file will open and you may begin working on the file in the ARGUS Online application.



Loading a File to the Collaboration Workspace

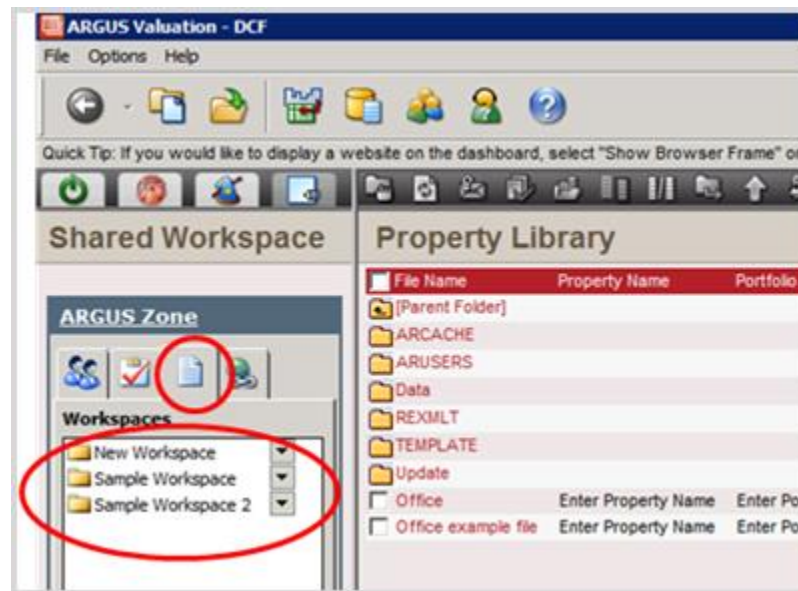
When working with files in ARGUS Online, it is recommended that you load your files onto a Collaboration Workspace in ARGUS Zone.

Each ARGUS Online user is given his/her own file storage space for the storage of project data files and any other documents. This file storage space is represented as the H:\ drive in ARGUS Online. Note that this H:\drive is on the *remote server* and not on your PC or your organization's IT network. Each time you create a new file or open a file directly from the ARGUS Online application, a window similar to the one below will open. This is the files storage space called the H:\drive where all of your files are automatically stored when working in ARGUS Online. It is important to note that all of these links in this dialog box (e.g., Recent Places, Desktop, Computer) refer to the *remote server* and not your PC.

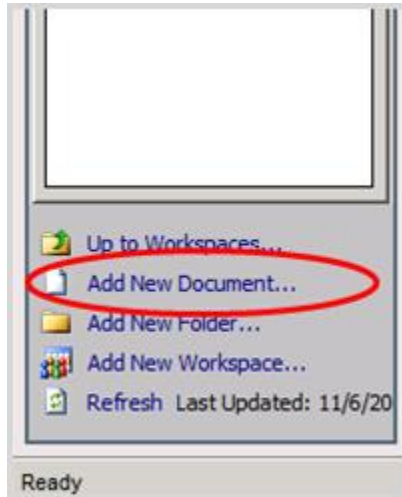


You may store your files in this drive to work with them in the application. It is recommended that you load your files (particularly if you wish to share these files) on to a Collaboration Workspace in ARGUS Zone. In this example, we will load a file from ARGUS Online – ARGUS Valuation – DCF to a Collaboration Workspace in ARGUS Zone.

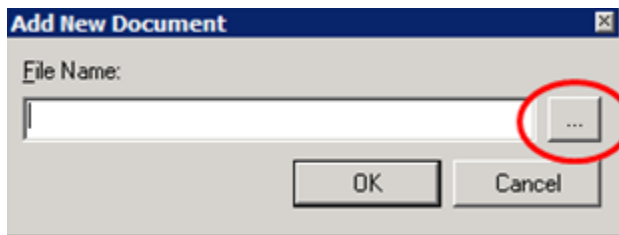
1. In the *Workspaces* tab of the ARGUS Valuation – DCF task pane, click the name of the appropriate Collaboration Workspace.



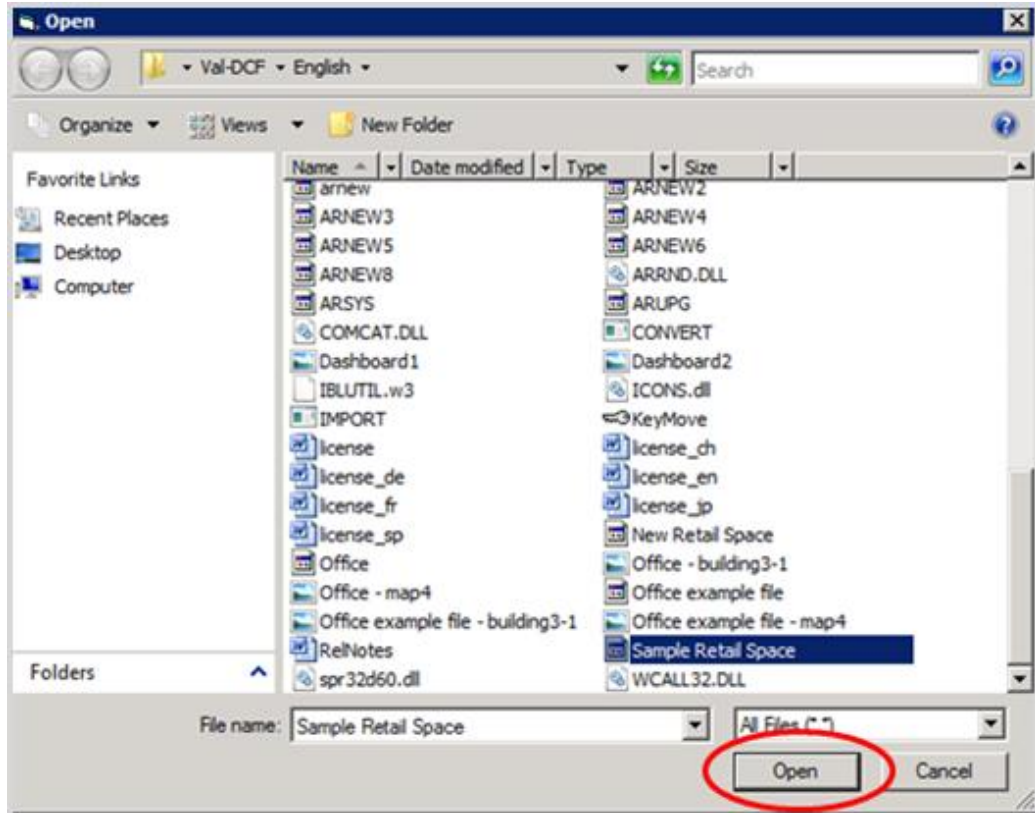
- Click **Add New Document** at the bottom of the task pane.



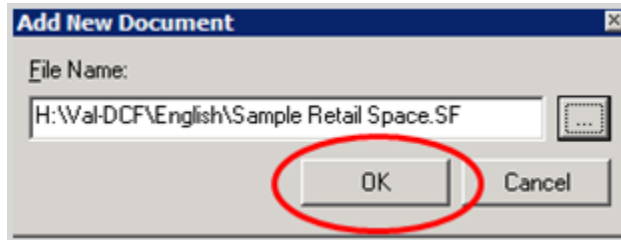
- An *Add New Document* window displays. Click the **Browse** button.



- Select the file you will add to the workspace and click the **Open** button.



- Click the **OK** button.



- The file will now display in your workspace.



Printers

Printing reports from any ARGUS Online application works similarly to running the program on your own PC. There are no special instructions or procedures required to print.

Chapter 5

Troubleshooting

Below are frequently asked questions about using ARGUS Online applications:

- Q:** After navigating to the ARGUS Online tab in ARGUS Zone, why are all the application icons are disabled?
- A:** Check whether your license subscription has expired. If the subscription has expired, you will need to renew your subscription. If not please contact the ARGUS Software support team.
- Q:** I'm getting the error message: **Unable to launch application – Launch key not specified.**
- A:** This is due to the client operating system not supporting RDP 6.1 protocol. Please review the operating system requirements outlined earlier in Chapter 3.
- Q:** My ARGUS Zone user name and password is not logging me in to ARGUS Online.
- A:** Make sure that you are typing **REALMDC** and then your user name. For example, **REALMDC\johnsmith**. If you are still not able to log in to ARGUS Online, please contact customer support.

Contact Details

UK Contact details

ARGUS Software (UK)
London
UNITED KINGDOM

Tel: +44 (0)20 8906 4059 or 0845 6440 400
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Support email: support@argussoftware.com
Info email: infoEU@argussoftware.com

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